



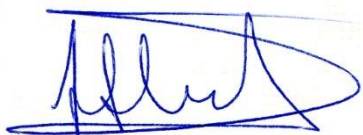
ELNUR GABARRON[®]

QUALITY POLICY AND ENVIRONMENTAL MANAGEMENT

At ELNUR, S. A., as a manufacturer and distributor of electrical heating apparatus and hot water for human consumption, as well as air conditioning equipment in general, we work by focusing on identifying and satisfying the needs and expectations of our customers and other interested parties.

To that end, the Directorate of ELNUR, S. A. leads the way and encourages at all levels of the organization a commitment to ensure a continual improvement in quality management and environmental management through the following strategic principles:

- Establish and maintain effective and efficacious Quality Management and Environmental Management Systems, based on the requirements of the ISO 9001 and ISO 14001 standards.
- Establish and maintain in the organization a focus on processes, while implementing systems to measure performance that provide the necessary evidence to take decisions about them.
- Involve all the company staff so that they can contribute to improving the efficacy of the management systems.
- Boost sustainability and care of the environment by preventing pollution, reducing the environmental impact of our processes and products and with the efficient use of our resources.
- Fulfil the regulations and legal requisites that apply to our installations, processes and products; progress with the voluntary application of other requisites that help to make us more efficient, competitive and to improve our environmental performance.
- Ensure a good working environment and conditions, adequate for each task.
- Publicize and communciate this Quality and Environmental Management Policy to all staff and make sure it is freely available to relevant interested parties.



Signature Alberto Fernández
Managing Director
Monday 5th February 2021